Drew Gladwell

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Early-Career Technology Consultant with hands-on experience using SQL, Python, CRM systems, and data analytics to support business decisions. Skilled in translating stakeholder needs into technical solutions through client collaboration, analytical problem-solving, and clear communication.

EDUCATION

Bachelor of Science: Information Systems **Apr 2028**
Data Analytics Emphasis | Minor in Spanish | STEM-Designated Technical Program
Brigham Young University - Marriott School of Business, Provo, UT

- GPA 3.57
- Member, Association for Information Systems (AIS)
- Relevant Courses: Introduction to Python, Information Systems, Data Structures, Exploratory Data Analysis, Spreadsheet & Business Analysis, Accounting, Economics

TECHNICAL SKILLS AND APPLICATIONS

Data & Analytics: SQL, Tableau, Pandas, Advanced Excel
AI: Machine learning, prompt engineering, generative AI (ChatGPT, Gemini, Claude)
Cloud & Infrastructure: AWS (Elastic Beanstalk, EC2, RDS, S3, Load Balancer, Certificate Manager), VPC, DNS,HTTP/HTTPS
Development: Python, JavaScript, HTML/CSS, VBA
Collaboration & Tools: Microsoft Office, Git, GitHub, Zoho CRM

EXPERIENCE

Data Analyst **Nov 2026 - Present**
Marriott School of Business, BYU, Provo, UT

- Create weekly dashboards using Zoho CRM data for 10+ career directors to track student employment trends
- Write SQL queries to extract thousands of student and alumni records for career reporting and analysis
- Manage Raspberry Pi scripts automating 5 processes, including report generation and CRM data syncing

Client Success Specialist / Shift Lead **Apr 2026 - Nov 2026**
Marriott School of Business, BYU, Provo, UT

- Engaged in employer communications across 15+ recruiting partners, supporting accurate scheduling and relationship tracking
- Coordinated recruiting operations for employers, facilitating opportunities for 100+ students daily
- Advised 15+ employer partners on recruiting needs and event strategies to improve student engagement

Volunteer Representative & Office Secretary (Spanish Fluency) **May 2023 - May 2025**
The Church of Jesus Christ of Latter-day Saints, Oaxaca, Mexico

- Coordinated travel, immigration records, and admin operations for 200+ volunteers across 50+ areas, ensuring smooth logistics
- Created 4+ weekly leadership reports and presentations in Excel, PowerPoint, and Google Slides to guide planning
- Communicated in Spanish with 45+ people daily through outreach, building trust across diverse communities

Custodian **Aug 2025 - Apr 2026**
Heritage Halls Building Care, BYU, Provo, UT

- Maintained cleanliness and safety standards for residential facilities serving 250+ students
- Ensured 100% compliance with BYU housing safety and sanitation protocols, consistently inspecting work areas

Food Service Associate **Apr 2022 - Aug 2022**
Sourdough Bread Company, El Dorado Hills, CA

- Prepared 15–20+ custom sandwich orders per shift, balancing speed and accuracy to deliver high-quality meals

TECHNICAL PROJECTS

NBA Player Value Web App (2026)

- Built NBA analytics app with HTML, CSS, JavaScript, and Chart.js; deployed via GitHub to compare player value
- Designed custom Box Plus/Minus per $1M salary metric to compare NBA player performance and contract value

Book of Mormon Text Analytics Project (2026)

- Analyzed 6,500+ verses with Python, Pandas, NumPy, Matplotlib, and Tableau to visualize linguistic differences by author
- Applied NLP and TF-IDF techniques to transform unstructured text into interpretable analytics dashboards

ACHIEVEMENTS

- Dean’s List (Winter 2026) | Advanced Spanish Certificate | Eagle Scout | Oak Ridge High School Athlete of the Year, 2021